

Group Benefits Newsletter

Issue 23
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Direct billing from Health providers

Health and Vision Care providers can submit claims directly to our office on your behalf. This secure online claim process is making it easier for people to access private healthcare services – a valuable step towards improving the health of Canadians. Having access to the right treatment, at the right time will not only improve health outcomes, but also a more efficient and focused workforce for employers.

Eligible Health Care providers that can submit claims using Benefits Xchange:

- Acupuncturists
- Chiropractors
- Chiropodists
- Massage Therapists
- Naturopaths
- Osteopaths
- Physiotherapists
- Podiatrists
- Psychologists
- Social Workers
- Speech Therapist
- Vision Care Providers



If a provider is not registered with the benefitsXchange program, a member of our team at ProBenefits Inc. can walk them through a quick registration process by calling or emailing our office. Providers must meet requirements and agree to audit practices.

IMPORTANT!!!

Effective **October 1, 2021** invoices for ProBenefits Inc. will be sent by email rather than mail through Canada Post. Any groups that are currently not having their invoices sent to them by email, we will use the email on file with your group policy. If there is a different email you would prefer for invoices to be received, please notify our office - melony@probenefitsinc.ca
Please also note effective immediately, estimates are no longer sent to the employee, only to the provider.

HELP YOUR EMPLOYEES CONNECT WITH HEALTHCARE PROFESSIONALS

Our office now offers on-demand employee **VIRTUAL HEALTHCARE SERVICE** through **AKIRA** by **TELUS Health**. If you would like more information, please contact Chris or Bill in our office.



employer benefit solutions

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